

Application Support Consultant

Salary: Negotiable depending on experience plus benefits.

Location: Manchester

Summary

Responsible for working on the application support desk, providing effective and high quality support for Dynamics NAV software and playing a key role within the team.

Competencies

- Application Support Analyst or junior programming background;
- Knowledge of NAV programming/scripting;
- Client focused and support orientated;
- Excellent communication and interpersonal skills, both written and verbal;
- Good understanding of SQL Server database management systems;
- Understanding of web technology.

Duties and Responsibilities

- Provide applications support and guidance which may include service packs, upgrades and infrastructure;
- Maintain appropriate levels of technical and procedural documentation;
- Adhere to appropriate departmental procedures and practices (such as incident management procedures);
- Work in partnership with other department as required ensuring correct exchange of knowledge and successful transition of developments into production;
- Conduct platform monitoring and performance tuning;
- Work with project teams to investigate complex issues, identify and implement solutions to re-occurring problems;
- Share / spread knowledge throughout the Support Team and relevant areas, from development through to support.

Company Summary

Formed in 1981, JMC supplies and supports a portfolio of market-leading software and technology solutions into the commercial and professional sectors. Please visit our website for a full list of our key accreditations: www.jmc.it

The position will be both challenging and rewarding for the right candidate.

JMC IT is an equal opportunities employer. All employment offers are subject to satisfactory standard CRB, HM Treasury and reference checks.

No agencies.

